# World's Leading Online Travel Company's B2B Demand Generation Campaign

## **KEY OBJECTIVES**

- 1. Reach decision-makers in Medium & Semi-large businesses to extend the benefits and need for an online corporate travel solution.
- 2. Generate Demand
- 3. Get deep insights into key metrics like LTV, time to first transaction and cost per activation and acquisition, after demand generation.

## **CHALLENGES**

- 1. Many competitors with very similar and transactional messaging making the whole category communication commoditised and run of the mill. We needed to convey messaging in a fresh way!
- 2. We needed to capture GST information in order to qualify the demand.



dotConverse Case Story

#### **SOLUTION**

Cut from the clutter by communication differentiation and intelligent targeting integrated with data enrichment exercise for better reach and qualified demand generation

**RESULTS** 

23000+ Users

24% Leads To Sign Up Rate (with GST data capture)

16% Signups Converted to Paid Users



## Background:

MakeMyTrip owns and operates well recognized online travel brands, including MakeMyTrip, goibibo and redbus. They provide customers with access to all major domestic full-service and low-cost airlines operating in India and all major airlines operating to and from India, over 72,000 domestic accommodation properties in India and more than 500,000 properties outside of India, Indian Railways and all major Indian bus operators.

myBiz by MakeMyTrip is an easy-to-use corporate travel booking tool that can be used to book stays and flights along with numerous benefits. A self-help tool, myBiz helps companies save a lot of money on their employees' travels.

#### What we did?

To infuse freshness, we created a 3-pronged communication theme - Our target audience would see Quirky, Feature-led and Business-Threat led messaging across 3 phases







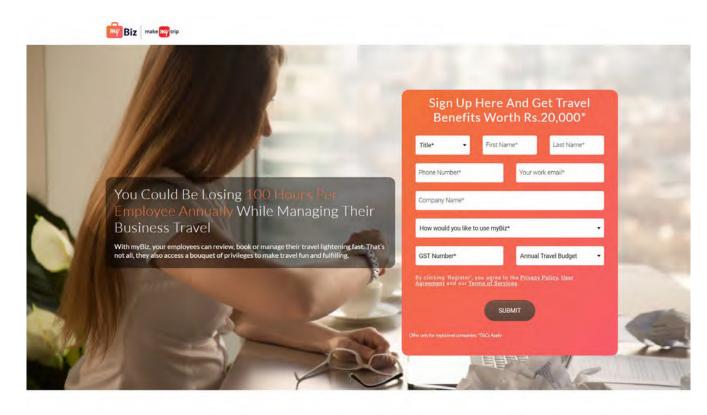


dotConverse Case Story

We used our RightLeadz methodology to target the right audience profile and engaging them across our landing page ecosystem.

At the last stage our virtual demand generation team captured GST information via outbound calling and messaging.

Very comprehensive tracking and on demand data flow from MakeMyTrip led us to understand demand attribution, value and velocity of activations.





#### **Statistics**



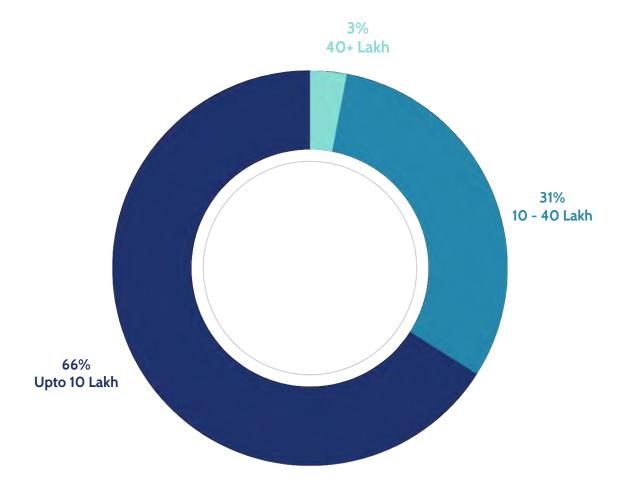






# **Key Results:**

# Demand Segmentation By Travel Budget





dotConverse Case Story

Activation Value:

3X improvement

Total Potential LTV Projected for 1 Year:

**INR 1.7 Cr** 

(Based on Current Demand Generated)

For more information: www.dotconverse.com

# D O T C O N V E R S E

Managed Martech & B2B Digital Marketing

No. 12, Level 3, Varun Towers, Mathura Road, Faridabad-121001, Delhi NCR (+91) 129 4066 870 hi@dotconverse.com

UAE: C-3002-024, Hamdan Award Complex, Block C, Jumeirah Rd – 67RC+9VV

**Our Partner** 



All other trademarks are the property of their respective owners.
© 2020 dotConverse. All rights reserved.



63%

Fresh Demand Acquisition of Total Demand



18%

Existing MMT Customers Upgraded to MyBiz Professional Account of Total Demand



19%

Inactive Accounts Re-activated of Total Demand



16%

Of Total Signups converted to paid users

## **Our Esteemed Clients**







